



## **Investor Presentation**

September 2022

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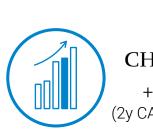




# Sonova Group

Key highlights – FY 2021/22





CHF 3,364m +29.0% in LC (2y CAGR: : +9.7% in LC)

Sales

#### EPS (adj.)



#### Sales outlook



+15-19% growth in LC in FY 2022/23

#### EBITA (adj.)



CHF 844.4m +39.3% in LC (2y CAGR: : +21.8% in LC)

#### **Consumer access**



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Significant expansion of the AC network & entry into the consumer hearing segment

#### EBITA (adj.) outlook



+6-10%

growth in LC in FY 2022/23

# Sonova Group

Reasons to invest in Sonova

#### Attractive market

- Attractive secular growth drivers
- Resilience to economic cycles
- Good penetration potential in both HI & CI
- Continued potential to innovate "Better Hearing"
- Opportunity to elevate hearing aids to become a "healthy living companion"



#### Leading market position

- Leading positions in key market segments
- Advanced vertically integrated business model
- Broadest and most advanced product offering
- Global and differentiated distribution network

#### **Strong financials**

- Attractive margin with further upside
- Significant capacity for growth investments
- Strong balance sheet
- Solid free cash flow and low tax rate

Note: HI = Hearing Instruments; CI = Cochlear implants

Strong fundamentals and attractive growth potential fully intact

## Our businesses

Company structure and key brands

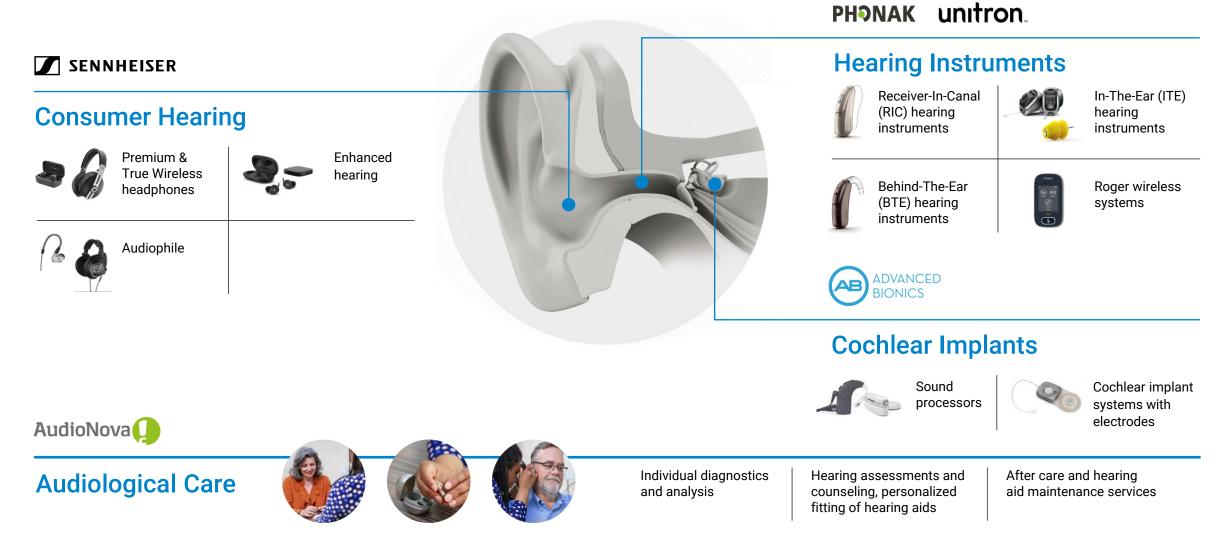




# Product and service offering

Broadest and most advanced offering of hearing care solutions



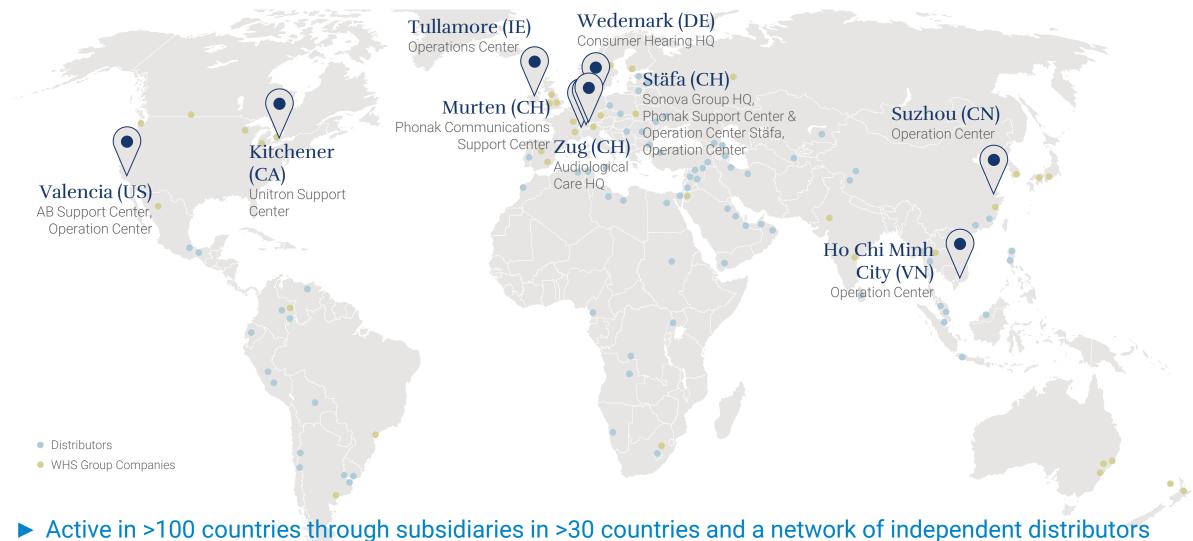


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# Our footprint



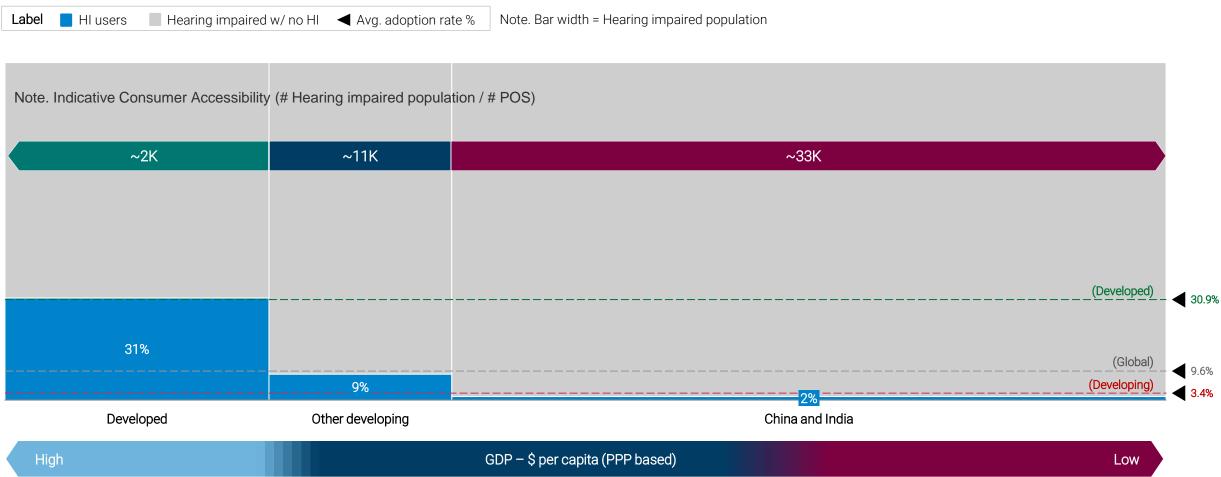
#### Strong global presence



# Market potential



#### Market penetration and access to hearing care

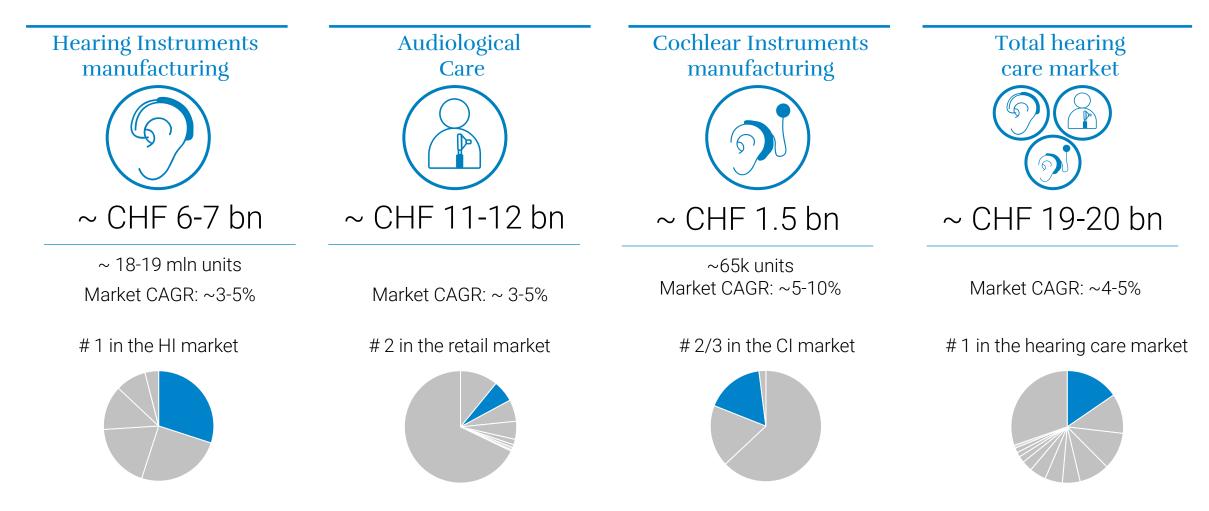


Note: Based on CIA Factbook - Gross domestic product converted to international dollars using purchasing power parity (PPP) rates and divided by total population

#### Current penetration levels and improving consumer access to hearing care offers significant upside

# Hearing care market

Attractive size and growth potential



#### Sonova – #1 position in the overall hearing care market

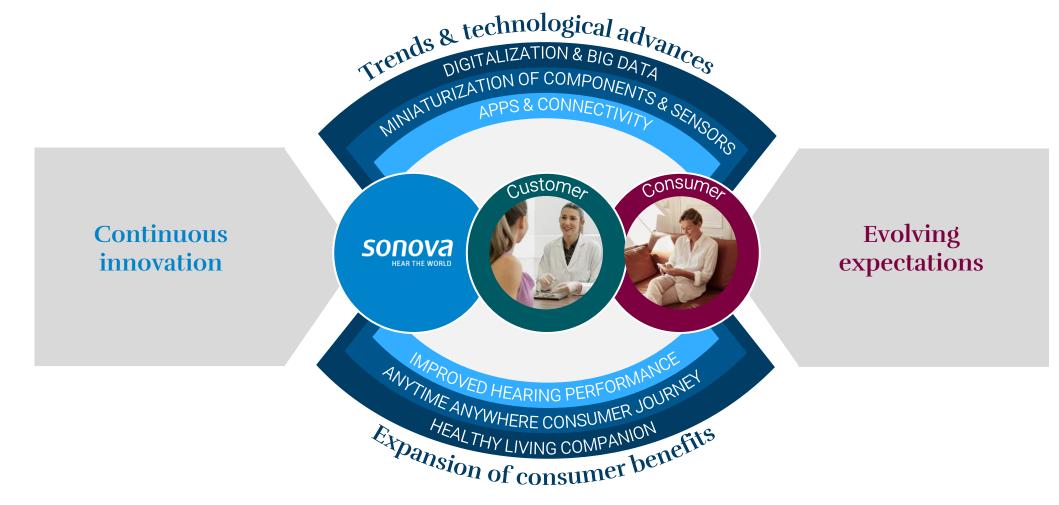
Source: Sonova estimates for market size in CY 2021; market CAGR refers to mid-term growth rate post COVID effects



# Market trends



Technological advances and expansion of consumer benefits



Sonova's opportunity: Innovation leadership to address megatrends and to elevate consumer journey







Leverage M&A

to accelerate growth

strategically

Continuous process improvement & structural

optimization

Six strategic pillars

SONOVA HEAR THE WORLD

Lead innovation in audiological performance & consumer experience



Expand consumer access through omni-channel audiological care network and consumer device business

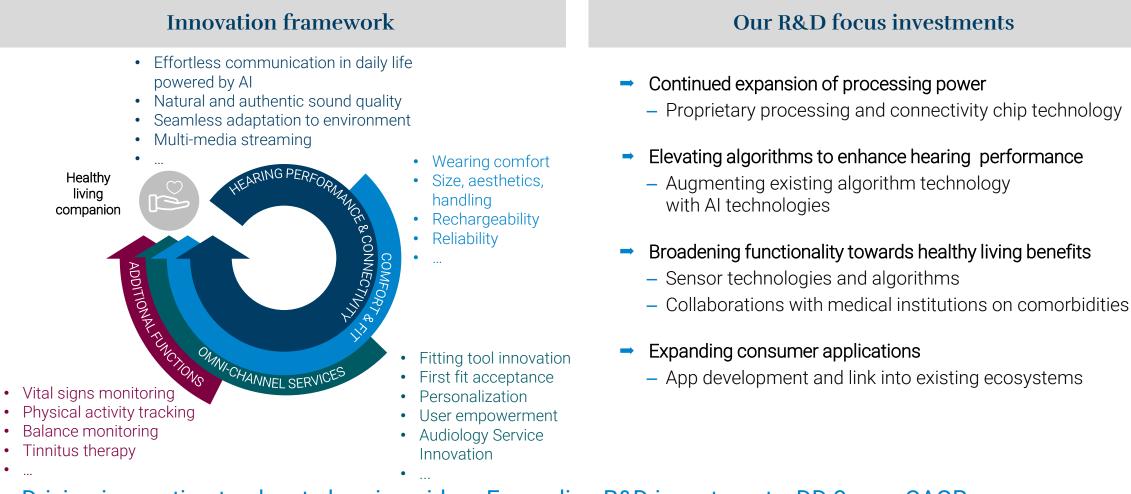
Extend reach through multi-channel, value-adding partnerships & commercial excellence

Invest in high growth developing markets

► Further progress achieved on our proven strategy, especially on expansion of our consumer access

# Lead innovation

Building up competence in Artificial Intelligence and sensor technology



Driving innovation to elevate hearing aids – Expanding R&D investments, DD 3-year CAGR



# Leading innovation



Phonak Audéo Fit – launch announced in April 2022



\*Compared to Phonak Audéo Marvel Note: In order to access health data, it is necessary to create an account within myPhonak app

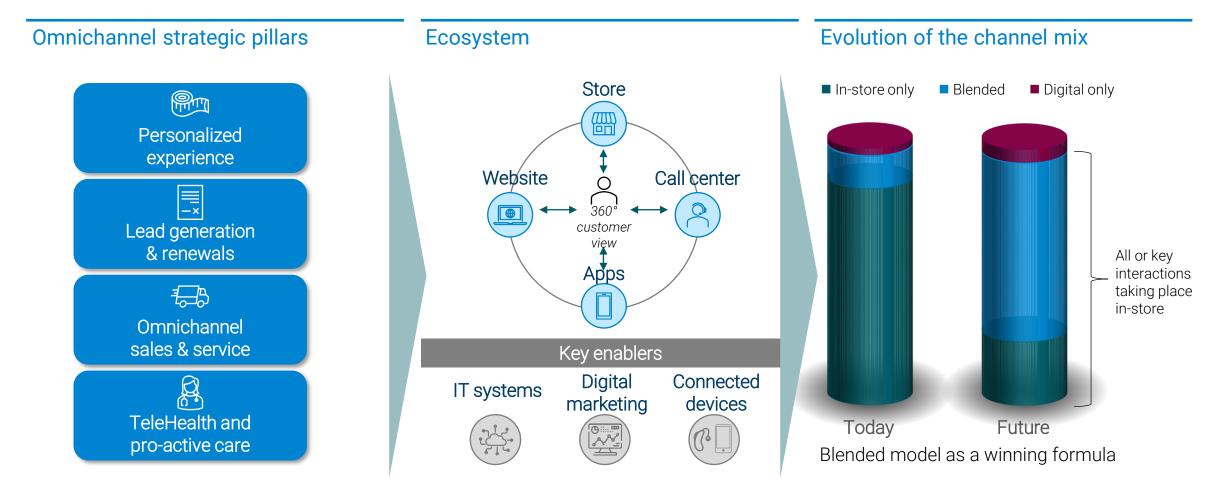
 Appleton, J. (2020) AutoSense OS 4.0 - significantly less listening effort and preferred for speech intelligibility. Phonak Field Study News retrieved from www.phonakpro.com/evidence, accessed November 2020.

#### Building on proven Paradise technology with additional health functionalities

# Expand consumer access – Omni-channel AC network



Proactive approach to serve changing consumer needs and driven by digitalization



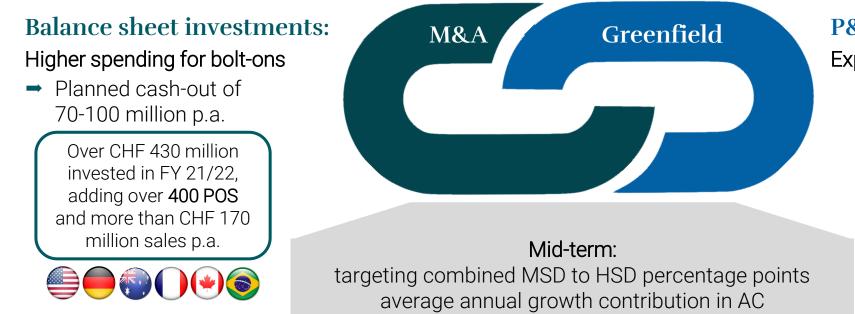
Sonova Audiological Care in a strong position to successfully drive omni-channel consumer journey

# Expand consumer access – AC network expansion

Continued bolt-on acquisitions and greenfield openings

Systematic approach to:

- ➡ Increase store density
- Optimize the store footprint
- Enter new growth markets



**P&L** investments:

Expansion with various store formats

Opened over 100 POS in FY 21/22 incl. 12 new World of Hearing stores

Significant network expansion realized in FY 2021/22 in line with our strategy

# Extend reach through commercial excellence



Driving growth beyond product innovation through sales, marketing and pricing excellence

# Enabling sustainable market share gains



- Elevating commercial execution to drive market penetration
- Driving growth beyond product launches and innovation

#### Three workstreams



Sales excellence: Improving sales productivity and funnel management to unlock or grow target segments with biggest growth potential

Marketing excellence: Improving B2B marketing to increase market visibility and ability to drive segment specific campaigns

**Pricing Excellence:** Building pricing capabilities by strengthening pricing execution process and enablers

Rollout plan

- Continuous improvement in Wave 1 Summit GCs (US, DE, FR, UK)
- Sales Ex deployment in Wave 2 countries (CA, ES) – launched in Dec. 2020
- GTM phase 2 in the US (more FOTS)
- Processes and learnings to be standardized for global deployment

Grow customer base through better coverage and commercial execution

# Invest in high growth markets

Consumer journey innovation - Omni channel model in China

#### Lead generation

- Lead generation factory for Audionova & wholesale partners
- Leading followership
- Strategic platform partnerships





- Platform apps as portal for screening, appointment, eCommerce, etc.
- Personal invitation by call center
- Membership privileges



Conversion

京东

Online stores



JD.com T-mall WeChat Store TikTok

#### Own stores

#### <u>Network partners</u>



Brick & mortar



320 stores

Executing our omni-channel approach from consumer engagement to fulfillment

# Continuous process improvement & structural optimization **SONOV**

Audiological Care – Examples of continuous improvement of same-store base

#### Marketing excellence



- Increase referrals from physicians and ear nose and throat doctors (ENTs)
- Expand digital lead generation

# Geo-optimized store portfolio management



 Systematic and data-driven process to optimize store network

# In-store excellence

- Improve audiologist productivity through standardized calendar management
- Driving same-store growth and delivering funds to invest into next tier growth opportunities

# Leverage M&A to accelerate growth strategically

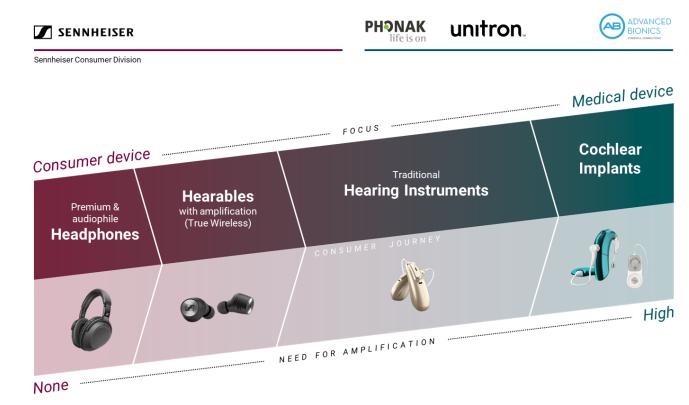
New Consumer Hearing business – Acquisition of Sennheiser Consumer Division

#### Strategic rationale:

- Joining forces in rapidly developing segment of hearables with amplification, jump-starting Sonova's own efforts
- Adding an additional growth vector by entering the fast-growing market of True Wireless headsets
- Expanding reach by capturing potential hearing instrument consumers earlier on their journey
- Gaining access to new channels and leveraging the strong Sennheiser brand
- Leveraging the combined strengths of Sonova's audiological expertise and Sennheiser's knowhow in premium sound delivery
- Exploiting significant synergies in production, R&D and channel access

# Expanding Sonova's reach along the consumer journey leveraging Sennheiser's well established platform

Note: Use of Sennheiser brand under license from Sennheiser electronic GmbH & Co. KG.



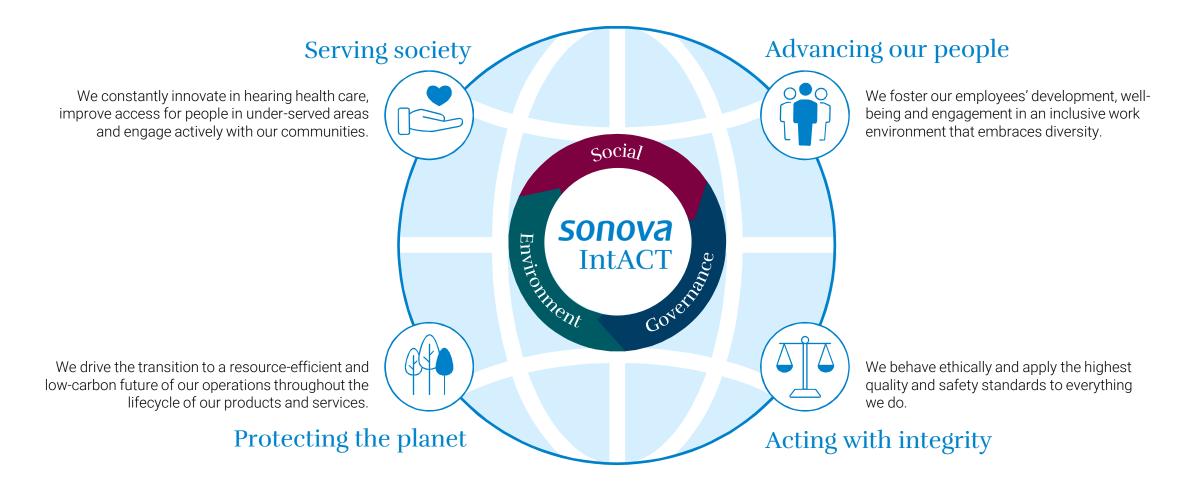




# Sonova's commitment to sustainable success



#### IntACT – Sonova's ESG Strategy



Advanced ESG strategy clustered around four strategic areas

# ESG highlights

Select achievements highlighting progress towards our ESG commitments



# Environmental

- Achieved carbon neutrality in our own operations (Scope 1 and 2 CO<sub>2</sub>e emissions) through energy efficiency measures, strongly increasing our renewable energy ratio, and investing in certified offsetting projects in China, Vietnam, and Brazil
- Completed a full Scope 3 CO<sub>2</sub>e emissions assessment to quantify all greenhouse gas emissions along our value chain

Substantial progress in FY 2021/22



- Implemented global employee health & wellbeing measures, including the launch of global hybrid working guidelines
- 97% of non-production or assembly employees have a personal development plan
- Increase of share of women in key positions from vs. PY 33.5% to 35.2%
- Over 97% of employees have received training on unconscious bias



## Governance

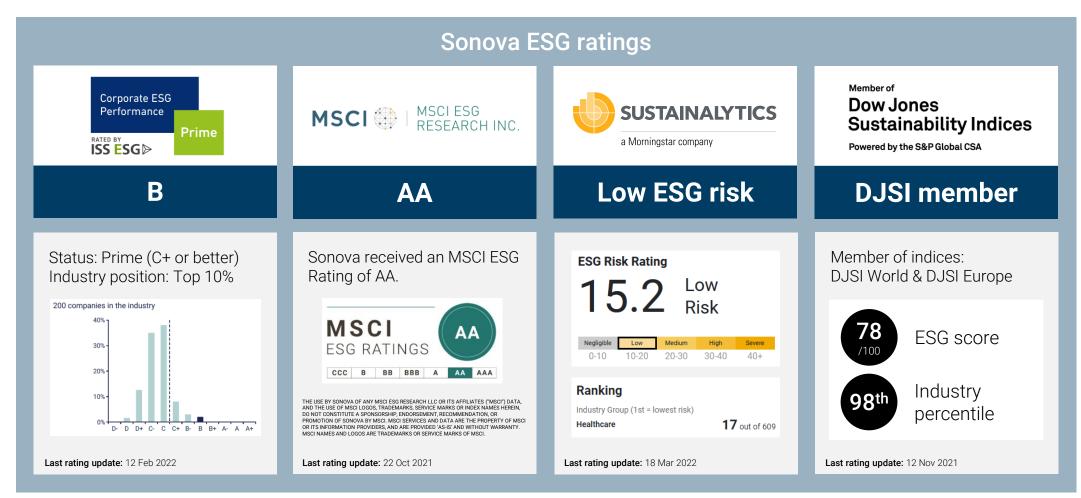
- Conducted Sonova's first pilot human rights impact assessment to advance and further align our human rights due diligence across our value chain with international frameworks, such as the UNGP and OECD Guidelines
- >30% product reliability improvement of rechargeable technology from Audéo™ Marvel to Audéo™ Paradise



# **ESG** ratings



Commitment to sustainability is integrated in our business and culture



► Major rating agencies confirm Sonova's industry-leading ESG performance





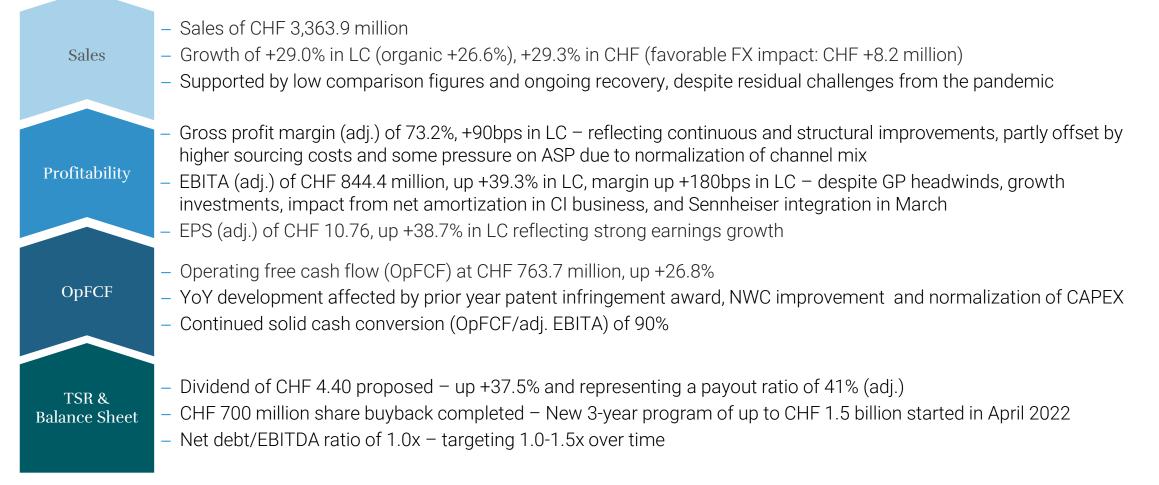
# **Financial Information**

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# Full Year 2021/22 – Highlights



Building on Sonova's proven strategy - Delivering continued strong financial performance



Note: adj. refers to adjusted figures; for details, please refer to Appendix - Non-GAAP adjustments

# Full Year 2021/22 – Key financials



	CHF m	Margin	$\Delta$ % in LC	∆ margin in LC	2y CAGR in LC	Comments
Sales	3,363.9		+29.0%		+9.7%	
Gross profit (adj.)	2,463.7	73.2%	+30.6%	+90bps	+10.8%	<ul> <li>Continuous improvement, partly offset by sourcing &amp; freight costs in H2</li> <li>ASP headwind from further normalization of the channel mix</li> </ul>
OPEX (adj.)	1,619.2		+26.4%		+5.9%	<ul> <li>Investments in growth initiatives funded by cost optimization</li> </ul>
EBITA (adj.)	844.4	25.1%	+39.3%	+180bps	+21.8%	<ul> <li>Supply Chain headwinds and dilutive effect from acquisitions in 2H partly offset structural and continuous improvements in COGS</li> </ul>
Adjustments	-41.5					
EBITA (reported)	802.9	23.9%	+20.3%	-170bps	+25.8%	<ul> <li>Prior year benefitted from patent infringement income</li> </ul>
Acq. rel. amortization	-42.9					<ul> <li>In line with prior year level</li> </ul>
EBIT (reported)	760.0	22.6%	+21.9%	-130bps	+27.8%	
Financial result	-31.8					– Step up in debt
Тах	-64.5					<ul> <li>Step up of underlying tax rate to 14.5% (FY 2020/21: 12.5%)</li> </ul>
Net profit (reported)	663.6	19.7%	+12.5%	-290bps	+22.8%	
EPS (adj. in CHF)	10.76		+38.7%		+27.4%	<ul> <li>Driven by strong earnings growth</li> </ul>
EPS (reported in CHF)	10.42		+12.2%		+23.6%	<ul> <li>Up +13.0% in CHF and 12.2% in LC (2y CAGR: +17.0% in CHF)</li> </ul>

Note: adj. refers to adjusted figures; for details, please refer to Appendix – Non-GAAP adjustments

#### Strong development supported by solid market recovery, low comparison base and strong execution

# Hearing Instruments segment

Continued strong momentum and progress on profitability

Sales CHF 3,084m +27.2% vs. PY in L +9.4% 2y CAGR in		EBITA (adj.) CHF 807m +30.2% vs. PY in LC +19.2% 2y CAGR in LC Margin 26.2%: +60bps		
HI business Sales: CHF 1,838m +25.4% vs. PY in LC +9.5% 2y CAGR in LC +25.5% organic growth	AC business Sales: CHF 1,237m +29.1% vs. PY in LC +9.0% 2y CAGR in LC +23.4% organic growth		CH business Sales: CHF 9m	

#### Note: adj. refers to adjusted figures; for details, please refer to Appendix - Non-GAAP adjustments

#### Strong sales and sustainably high profitability despite unforeseen headwinds and growth investments



#### Segment sales

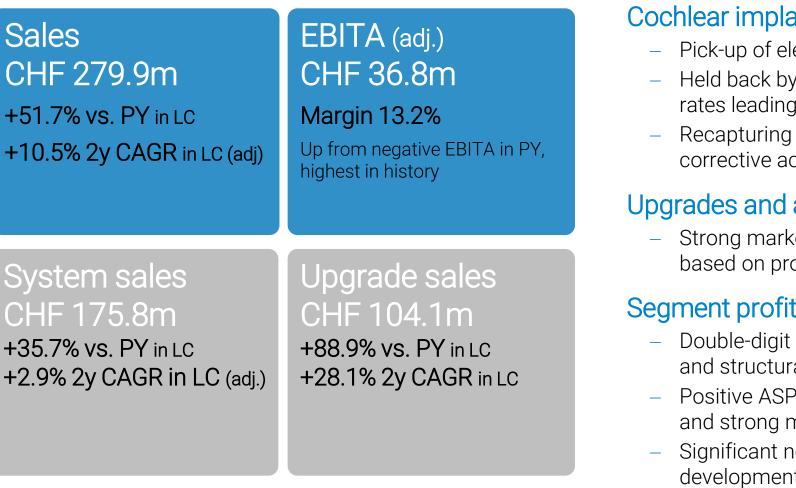
- Strong organic growth further supported by accelerated M&A activity
- Ongoing market recovery despite some residual headwinds from COVID-19 pandemic
- Continued momentum of Phonak Paradise supported by commercial execution
- Limited contribution of newly formed Consumer
   Hearing business in the final month of FY 2021/22

#### Segment profitability

- Benefiting from higher sales volume
- Healthy balance between higher growth investments and continued margin expansion
- Supply chain constraints and dilutive effect from acquisitions affecting profitability development

# Cochlear Implants segment

Strong demand for the new Marvel sound processors



Note: adj. refers to adjusted figures; for details, please refer to Appendix - Non-GAAP adjustments

#### Strong growth and market share gains – Continuous and structural improvement driving profitability



#### Cochlear implant systems

- Pick-up of elective surgeries at the start of the year
- Held back by supply shortages and rising infection rates leading to hospital staffing shortages in 2H
- Recapturing market share after the voluntary field corrective action

#### Upgrades and accessories

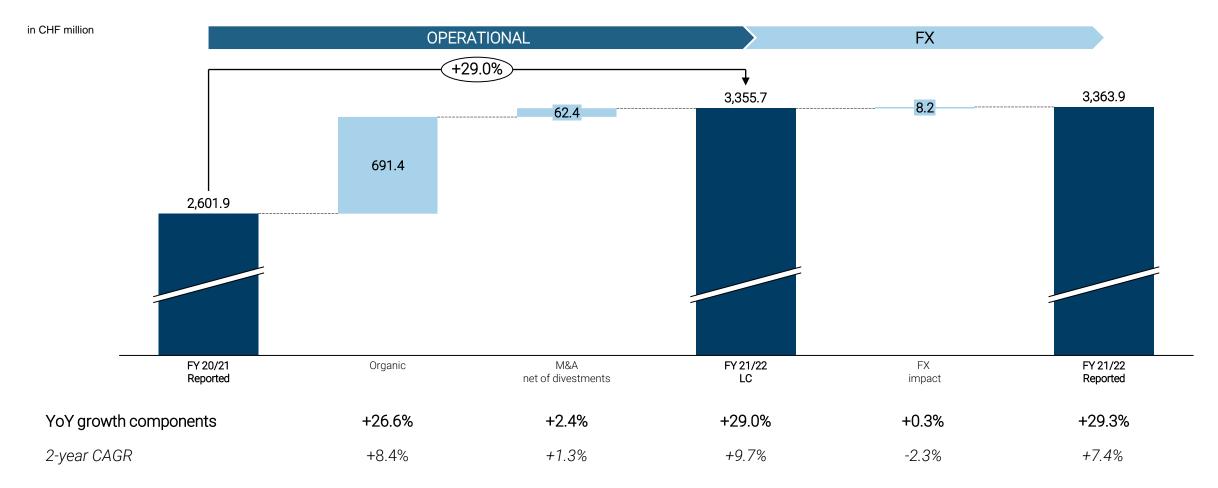
Strong market response to new sound processors based on proven Marvel technology

#### Segment profitability

- Double-digit profitability supported by continuous and structural improvements
- Positive ASP development supported by innovation and strong market recovery in the US
- Significant net amortization of capitalized development costs after Marvel processor launch



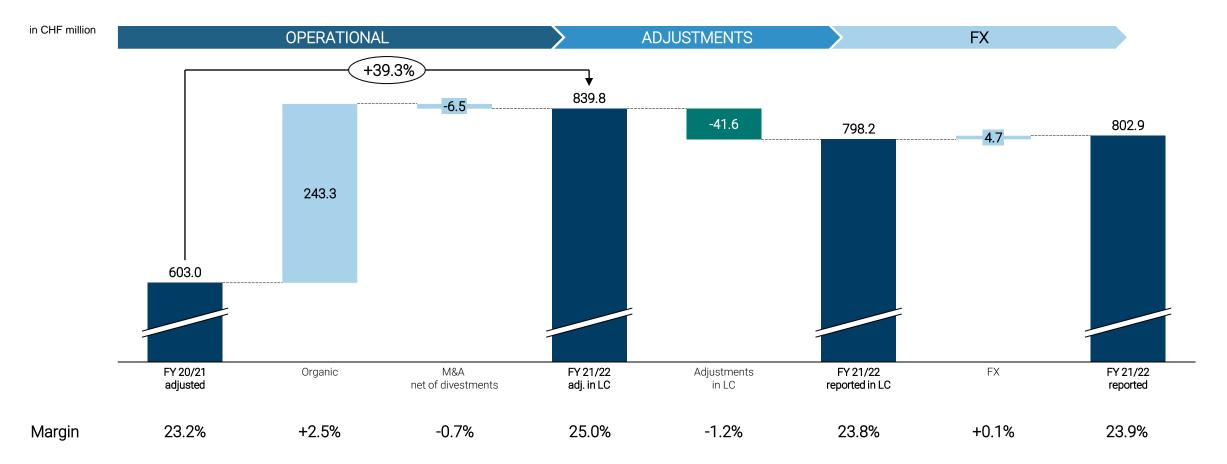




Strong sales momentum supported by market recovery – Good contribution from higher M&A activity

## **EBITA components**





Note: adj. refers to adjusted figures; for details, please refer to Appendix - Non-GAAP adjustments

Strong YoY margin improvement – in 2HY partly offset by supply chain headwinds and dilution from M&A

# **Operating Expenses**



		FY 2021/22		FY 2020/21	
	CHF m	Δ% in LC	2y CAGR in LC	CHF m	Comments
Research & Development (adj.) in % of sales	-229.4 6.8%	+28.7%	+19.3%	-177.9 6.8%	<ul> <li>Targeted step up in new technology investments</li> <li>Cl amortization of capitalized development costs significantly exceeding capitalization (trend reversal with net P&amp;L impact)</li> </ul>
Sales & Marketing (adj.) in % of sales	-1,090.1 32.4%	+26.5%	+4.9%	-858.6 33.0%	<ul> <li>Network expansion and investments in lead-generation</li> <li>Reduced store foot traffic leading to higher costs per lead</li> </ul>
General & Administration (adj.) in % of sales	-299.8 8.9%	+23.5%	+1.3%	-242.0 9.3%	<ul> <li>Ongoing investment in CRM platform for AC business</li> <li>One-time impact of provisions related to Russia</li> </ul>
Other income/expenses (adj.)	0.0	NM	NM	1.4	
Total OPEX (adj.) in % of sales	<b>-1,619.2</b> 48.1%	+26.4%	+5.9%	<b>-1,277.1</b> 49.1%	– Minor government support vs. CHF 42.5 million in PY
Adjustments	-38.5	NM	NM	66.9	<ul> <li>FY 2020/21: net benefit due to AB patent award</li> <li>FY 2021/22: costs related to restructuring, M&amp;A and legal</li> </ul>
Total OPEX (reported) in % of sales	<b>-1,657.7</b> 49.3%	+36.6%	+5.6%	<b>-1,210.3</b> 46.5%	

Note: Operating expenses excluding acquisition related amortization; adj. refers to adjusted figures; for details, please refer to Appendix – Non-GAAP adjustments

#### Step-up of growth investments funded by good cost control

# **Capital allocation**

Total shareholder return (TSR) strategy

	Sonova TSR strategy	
I. Acquisitions	<ul><li>Bolt-ons: CHF 70-100 million p.a.</li><li>Strategic and technology acquisitions</li></ul>	<ul> <li>Total M&amp;A cash-out: around CHF 600 million spent for AC network expansion and acquisition of the Sennheiser Consumer Division</li> </ul>
2. Attractive dividend	– Maintain payout ratio of around 40%	<ul> <li>Over CHF 200 million distributed</li> <li>Dividend increase of 37.5% proposed, resulting in cash distribution of over CHF 260 million</li> </ul>
3. Healthy balance sheet	<ul> <li>Targeting net debt / EBITDA ratio of 1.0-1.5x over time</li> </ul>	<ul> <li>Equity ratio of 43.5%</li> <li>Net Debt/EBITDA ratio of 1.0x.</li> </ul>
4. Share buyback	<ul> <li>New three-year buyback program of up to CHF 1.5 billion</li> </ul>	<ul> <li>2021-22 buyback completed March 28</li> <li>Shares worth CHF 699.3 million bought back</li> </ul>

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► TSR strategy aimed at creating shareholder value – Significant cash deployed in FY 2021/22







### Outlook

Guidance and mid-term target as of August 16, 2022

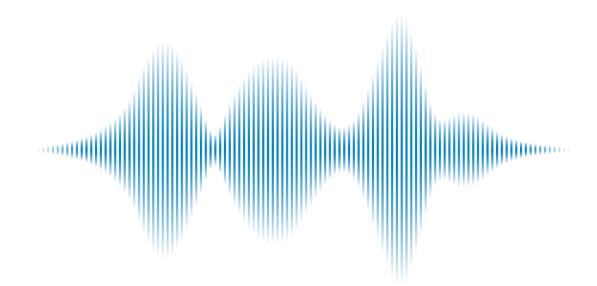
In LC	Guidance FY 2022/23	Mid-term Target
Sales growth	+15% to +19%	+6% to +9% p.a.
adj. EBITA growth	+6% to +10%	+7% to +11% p.a.











Sales

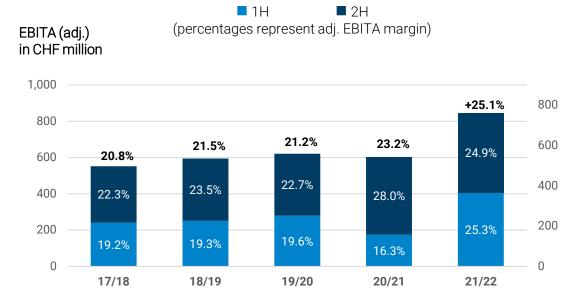
### Performance history



(percentages represent LC growth rate)

1H

2H



	FY 2017/18	FY 2018/19	FY 2019/20	FY 2020/21	FY 2021/22
Sales growth reported	+10.4%	+4.4%	+5.6%	-10.8%	+29.3%
Sales growth in LC	+9.0%	+4.1%	+8.7%	-6.8%	+29.0%
Organic sales growth in LC	+3.8%	+4.9%	+8.1%	-7.1%	+26.6%
EBITA Margin (adj.)	20.8%	21.5%	21.2%	23.2%	25.1%

Note: adj. refers to adjusted figures; for details, please refer to the respective annual report

### ► Solid growth in recent years with FY 2020/21 affected by COVID – Strong margin progression despite FX



### Key financials

	FY2021/22	Δ% in LC	Δ% in LC	2y CAGR
	CHF m	vs. FY 2020/21	vs. FY2019/20	in LC
Sales HI segment	3,084.0	+27.2%	+19.8%	+9.4%
Sales HI business	1,838.4	+25.4%	+19.8%	+9.5%
Sales AC business	1,236.8	+29.1%	+18.9%	+9.0%
Sales CH business	8.8	n/a	n/a	n/a
Sales CI segment	279.9	+51.7%	+22.1% <sup>1)</sup>	+10.5% <sup>1)</sup>
Total sales	3,363.9	+29.0%	+20.4%	+9.7 %
Gross profit (adj.)	2,463.7	+30.6%	+22.7%	+10.8%
Gross margin (adj.)	73.2%	+90bps	+160bps	
OPEX (adj.)	1,619.2	+26.4%	+12.1%	+5.9%
OPEX in % of sales (adj.)	48.1%	-100bps	-340bps	
EBITA (adj.)	844.4	+39.3%	+48.2%	+21.8%
EBITA margin (adj.)	25.1%	+180bps	+500bps	
EPS (adj. in CHF)	10.76	+38.7%	+62.2%	+27.4%

1) Sales in FY 2019/20 adjusted with CI Field Corrective Action

Note: adj. refers to adjusted figures; for details, please refer to Appendix - Non-GAAP adjustments

### Significant growth resulting in record sales – Best-in-class profitability





### Sales by regions and key markets

	FY 2021/22		2H 2021/22		IH 2021/22	
	CHF m	Δ% in LC	CHF m	Δ% in LC	CHF m	Δ% in LC
EMEA	1,775.9	+25.4%	945.3	+14.6%	830.6	+41.3%
USA	1,009.8	+38.6%	510.0	+16.3%	499.8	+70.3%
Americas (excl. USA)	244.6	+32.7%	127.7	+16.4%	116.9	+56.9%
Asia / Pacific	333.6	+19.4%	177.1	+16.4%	156.6	+23.2%
Total Sonova	3,363.9	+29.0%	1,760.1	+15.4%	1,603.8	+48.5%

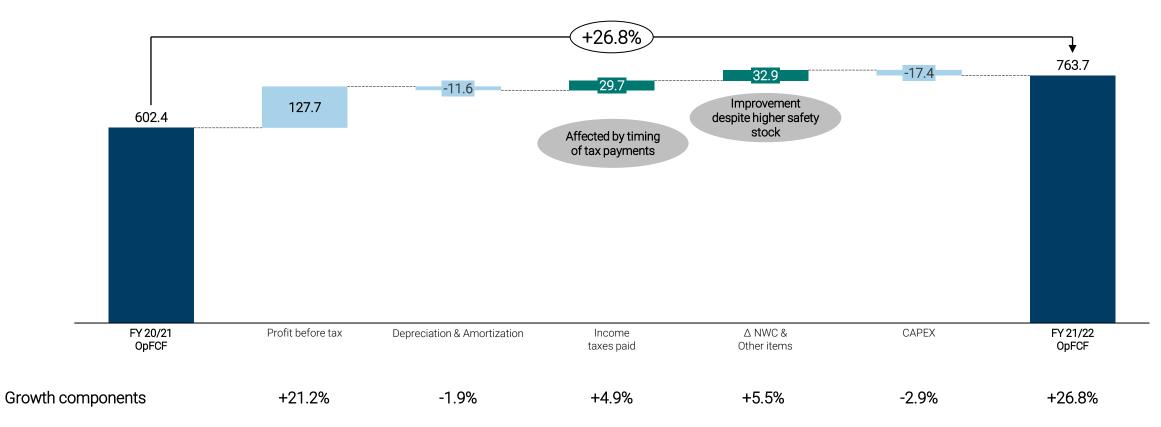
EMEA US Other

- Supported by strong recovery of the private market in the UK and by a change in the reimbursement system in FR
   Slower recovery in important markets incl. DE, BE and NL
- Strong growth driven by the success of product introductions as well as the renewal of a private label contract
- Development further aided by leading position with the VA and a strong recovery in this market segment
- Americas (excl. the US) helped by acquisitions held back by a slower recovery in CA
- APAC development supported by a solid development in CN but affected by temporary lockdowns in AU and NZ
- Solid recovery across all regions, led by strong growth in the United States



### Sonova Group – Operating Free Cash Flow

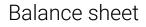
in CHF million



► Solid OpFCF driven by profit growth and NWC improvement – Normalization of CAPEX post pandemic

### Cash flow statement

	FY	FY 2021/22		
	CHF m	<b>∆% in CHF</b>	CHF m	
Income before taxes	728.2	+21.3%	600.4	
Depreciation & amortization	211.1	-5.2%	222.7	
Working Capital	-18.9	-54.2%	-41.3	
Other cash effects	32.6	-14.0%	37.9	
Tax paid	-46.7	-38.9%	-76.3	
Financial result	34.9	+66.1%	21.0	
Operating Cash Flow	941.1	+23.1%	764.4	
Payments for lease liabilities	-67.6	-4.3%	-70.7	
Сарех	-106.6	+19.5%	-89.2	
Other movements in financial assets	-3.2	+56.5%	-2.0	
Operating Free Cash Flow	763.7	+26.8%	602.4	
Net M&A	-596.1	+1852.1%	-30.5	
Free Cash Flow	167.6	-70.7%	571.9	
Cash flow from financing activities	-1,392.4	NM	676.1	



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CHF m	31 Mar 2022	31 Mar 2021	Comments
Days sales outstanding (DSO)	52	56	<ul> <li>Continued strong receivable collection</li> </ul>
Days inventory outstanding (DIO)	171	154	<ul> <li>Targeted stock increases to counter supply chain risks</li> </ul>
Capital employed	3,439.1	2,855.7	<ul> <li>Higher intangibles from acquisitions</li> </ul>
ROCE (reported)	24.1%	22.3%	<ul> <li>Improvement driven by strong profit growth</li> </ul>
Net debt	1,006.3	83.3	<ul> <li>Increase driven by share buyback program, dividend payments and step-up in M&amp;A</li> </ul>
Net debt/EBITDA	1.0x	0.1x	

Note: DSO and DIO calculated on a 90 day basis

► Significant increase of ROCE driven by higher earnings – Higher leverage as a result of SBB and M&A

Non-GAAP adjustments

	FY 2021/22	Adjustments					FY 2021/22
in CHF million	Reported	1 Restructuring 2 S	Strategic M&A	<b>3</b> Legal	4 Other	Total	Adjusted
Sales	3,363.9	-	-	-	-	-	3.363.9
Cost of sales	-903.3	3.0	-	_	-	3.0	-900.3
Gross profit	2,460.7	3.0	-	-	-	3.0	2,463.7
Research & Development	-230.0	0.6	-	-	-	0.6	-229.4
Sales & Marketing	-1,095.3	4.8	0.4	-	-	5.2	-1,090.1
General & Administration	-320.9	5.1	11.7	4.4	-	21.2	-299.8
Other income/(expenses)	-11.5	-	-	11.6	-	11.6	-0.0
Total OPEX	-1,657.7	10.5	12.0	16.0	-	38.5	-1,619.2
EBITA	802.9	13.5	12.0	16.0	-	41.5	844.4
EPS (in CHF)	10.42	0.18	0.17	0.26	-0.28	0.33	10.76

**1** Restructuring: costs related to additional structural optimization initiatives

2 Strategic M&A: transaction and integration costs related to the acquisition of the Sennheiser Consumer Division and Alpaca Audiology

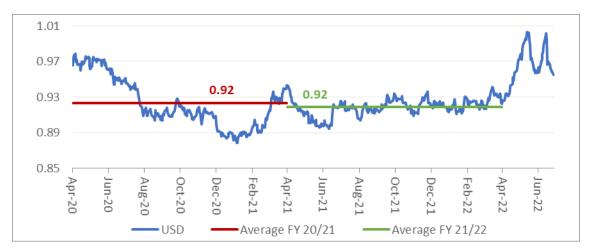
3 Legal: costs related to settlement agreement in principle with the DOJ and ongoing patent litigation in the CI segment

4 Other: positive impact from tax reforms









#### **EUR/CHF**

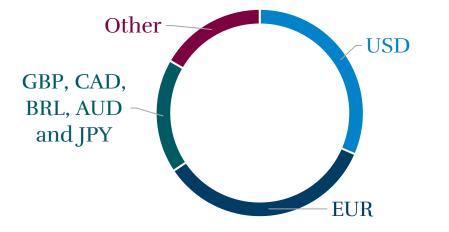


	Rate	Sales	EBITA
USD/CHF	+/- 5%	+/- CHF 64 million	+/- CHF 20 million
EUR/CHF	+/- 5%	+/- CHF 70 million	+/- CHF 29 million





### Sonova Group – Sales by currency and FX rates



	FY-20/21	1H-21/22	2H-21/22	FY-21/22	Effect FY-21/22	Spot Jun-2022
USD	0.92	0.91	0.92	0.92	=	0.95
EUR	1.08	1.09	1.05	1.07	-	1.01
GBP	1.21	1.27	1.24	1.26	+	1.17
CAD	0.70	0.74	0.73	0.73	+	0.74
AUD	0.66	0.69	0.67	0.68	+	0.66
BRL	0.17	0.17	0.16	0.17	=	0.18
JPY 100	0.87	0.83	0.81	0.82	-	0.71

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# Thank you

Sonova Investor Relations

